

## Long-Term Care Quality: Measurement, Disparities, and Directions for the future

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#### Outline

 1: Measurement of quality in long term care and the role of person-centered measures

 2: Are there disparities in QOL by race/ethnicity? If so, what factors play a role?

 3: What are the implications for policy and future work?



## **Nursing Home Care**

- Over 1.6 million older adults receive nursing home (NH) care; this is projected to increase to 3 million by 2030.
- 45% percent of Americans over the age of 65 will spend time in a NH.
- 24% will stay a year or more, usually at the end of their lives.
- Public dollars fund the majority of NH care

### **QOL Matters for NH Quality**

- Substantial research on quality of care in nursing homes (NH) exists; less is known about quality of life (QOL) for NH residents.
- Resident QOL is a patient-centered outcome and is linked to a host of clinical indicators
- CMS and IOM call for improvements in NH residents' QOL

## What are key predictors of QOL?

 What are resident and facility factors associated with lower QOL scores?

 What is the relationship between facility characteristics and change in QOL scores over time?



### Question 1: Key Findings

- Resident characteristics influence QOL
  - Limitations in ADLs
  - Alzheimer's disease, low cognitive scores
  - Anxiety/mood disorders
  - Diagnoses of mental illness

#### Facility characteristics, too

- Medicaid payment source
- Staff hours per resident day (especially RN & activity staff)
- Quality of care score
- Administrative turnover
- Non-profit status

## Disparities in QOL

Racial/Ethnic Differences in QOL



## Changing demographics & Gap

- The proportion of minority older adults in nursing homes (NHs) has increased dramatically, and will surpass that of white adults by 2030.
- Yet, little is known about these groups' unique experiences related to QOL.

## **Key Findings**

1. Compared to white nursing home residents, non-white residents experience lower QOL.

2. NHs with lower proportions of non-White residents have better aggregate QOL scores than NHs with higher proportions of non-White residents.

## Implications for the Future



### **Implications**

- Measures need to evolve to stay relevant for the changing nature of LTC
- Short-stay resident QOL; family member satisfaction
- Understanding the experience of minority residents
- Importance of reliable, valid data
- Partnership with community organizations and facilities to improve QOL for vulnerable and complex residents, especially in facilities with low capacity to do so

# Thank you and Questions?

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