PUBH 6558

Health Finance II Fall 2018

COURSE & CONTACT INFORMATION

Credits: 3 Meeting Day(s): Monday Meeting Time: 9:05 – 12:05 Meeting Place: Mercy Learning Lab – D325

Instructor: Kimberly Parrish Email: kparrish@umn.edu Office Phone: 612-624-6664

Fax: Office Hours: Thursday, 1:30 – 3:00, or by appointment Office Location: MHA Offices

COURSE DESCRIPTION

Health Finance II will build on skills acquired in Managerial Accounting for Health Services and Health Finance I. The course is designed to build the financial skills required to be an effective operational leader within a healthcare organization. The course will cover financial statement analysis; financial planning and forecasting; healthcare capital and operating budgets; capital allocation; revenue cycle; supply chain; business combinations and valuation. Experience with PowerPoint and computerized spreadsheets such as Excel is necessary.

COURSE PREREQUISITES

Students must be enrolled in the Master of Healthcare Administration (MHA) program, have taken PUBH 6535 Managerial Accounting for Health Services and PUBH 6557 Health Finance I or received instructor permission. Experience with Excel and PowerPoint is required.

COURSE GOALS & OBJECTIVES

The goal of this course overall is to prepare each student to take on the financial responsibilities associated with healthcare operational roles. We will focus on practical opportunities to build skills and awareness, at the appropriate levels, of financial responsibilities, opportunities, issues and concerns relevant to operational leaders in the following areas:

• Financial statement analysis

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- Making financial assumptions and projections
- Financial planning and forecasting
- Payment systems and methodologies
- Operational budgeting and variance analysis
- Return on Investment analysis
- Capital budgeting and capital acquisition
- Working capital management, including cash & cash management, revenue cycle management and supply chain management
- Business combinations and valuations
- Ability to analyze real world situations and make recommendations based on financial information

METHODS OF INSTRUCTION AND WORK EXPECTATIONS

Course Workload Expectations

Health Finance II is a three-credit course. The University expects that for each credit, you will spend a minimum of eight hours per week attending class or comparable online activity, reading, studying, completing assignments, etc. over the course of a 15-week term. Thus, this course requires approximately 120 hours of effort spread over the course of the term in order to earn an average grade. It is understood that students will be interviewing and may have to miss classes. The expectation is that you will communicate with the professor your expected absence ahead of time, that all course work will be completed and submitted by the deadlines and that you will do your best to be present for mid-term exams. If an exam is missed, you will need to make arrangements to take a make-up mid-term exam.

This course is designed around topic areas that are important financial concepts for future healthcare leaders. Each class will be structured to include reading from one or more chapters, articles and case studies. Lectures will be based on the readings but will include real world examples and discussion around the topic areas. Guest speakers, who are experts in their field, will present and lead discussion around specific topic areas.

Class time will be divided between lecture on topics covered for the week, group case study presentations and group time to work on Excel based problems and mini-cases in class. Students will submit their final problems and mini-case solutions through Moodle by Wednesday at 11:55 PM following the class.

This course includes 12 case studies to be presented and discussed in class. There will be a student team on point for each case. Some weeks we will have only one case presented, two teams will be in charge of presenting and leading the case discussion on those weeks. In weeks where there are two cases, there will be a student team assigned to lead each respective case presentation and discussion. There will be eight teams with four students per team. All students are expected to come to class and be active participants in the case discussions for the current week. All students are expected to prepare for the case work by reading the cases, reviewing and understanding the Excel spreadsheets associated with the assigned case for your group. The week prior to the case presentations the professor will present the case and the case questions to the class. Each team is expected to meet – either in person or virtually – with the professor during the week before the case study will be presented to the class to go over their analysis and get feedback from the professor. My preference is that meeting occur no later than the Thursday prior to the Monday class. Each in charge team will have 20 minutes to present their case analysis in class. A completed case analysis and write-up is due Thursday at 11:55 PM following the class through Moodle.

Learning Community

School of Public Health courses ask students to discuss frameworks, theory, policy, and more, often in the context of past and current events and policy debates. Many of our courses also ask students to work in teams or discussion groups. We do not come to our courses with identical backgrounds and experiences and building on what we already know about collaborating, listening, and engaging is critical to successful professional, academic, and scientific engagement with topics.

In this course, students are expected to engage with each other in respectful and thoughtful ways.

In group work, this can mean:

- Setting expectations with your groups about communication and response time during the first week of the semester (or as soon as groups are assigned) and contacting the TA or instructor if scheduling problems cannot be overcome.
- Setting clear deadlines and holding yourself and each other accountable.
- Determining the roles group members need to fulfill to successfully complete the project on time.
- Developing a rapport prior to beginning the project (what prior experience are you bringing to the project, what are your strengths as they apply to the project, what do you like to work on?)

In group discussion, this can mean:

- Respecting the identities and experiences of your classmates.
- Avoid broad statements and generalizations. Group discussions are another form of academic communication and responses to instructor questions in a group discussion are evaluated. Apply the same rigor to crafting discussion posts as you would for a paper.
- Consider your tone and language, especially when communicating in text format, as the lack of other cues can lead to misinterpretation.

Like other work in the course, all student to student communication is covered by the Student Conduct Code (<u>https://z.umn.edu/studentconduct</u>).

COURSE TEXT & READINGS

Understanding Healthcare Financial Management by Louis C. Gapenski and George H. Pink, Seventh Edition, Health Administration Press, Chicago, Illinois Abbreviation for the textbook: GP

Essentials of Health Care Finance by William O. Cleverley and James O. Cleverley, Eighth Edition, Jones & Bartlett Learning, Burlington, Massachusetts Abbreviation for the textbook: Cleverley

Cases in Healthcare Finance by George H. Pink and Paula H. Song, Sixth Edition, Health Administration Press, Chicago, Illinois Abbreviation for the textbook: GP Cases

5 Strategies to Ensure the Right Capital Spending Decisions by Jason Sussman and Jess Block, HFM Magazine, May 2016

5 KPIs that Require Revenue Cycle Managers' Attention by Devendra Saharia, HFM Magazine, September 2014

HFMA Rev Cycle PM Presentation by Sandra Wolfskill, FHFMA, MA-RI Chapter: your Compass for Navigating Turbulent Financial Waters for Revenue Cycle 2015, January 23, 2015

HFMA article Looking Beyond Cost Control: A New Role for Strategic Healthcare Supply Chain Leaders, Michael Schiller, HFM Magazine, September 2017

COURSE OUTLINE/WEEKLY SCHEDULE

Week	Торіс	Readings	Activities/Assignments
Week 1 September 10	 Welcome & introductions Expectations Why is Finance important to a non-finance leader Assign case groups for the semester Financial Statement Analysis 	 Cleverly, Chapter 1 GP Chapter 13 GP Case 23, Commonwealth Health Plans GP Case 24, River Community Hospital (A) 	 GP Chapter 13 problems GP Chapter 13 mini-case Allina, Fairview, Health Partners and Trinity Financial Statement Analysis
Week 2 September 17	 Financial Statement Analysis Allina, Fairview, Health Partners and Trinity Financial Statement Analysis Payors & Payment Systems 	Cleverly, Chapters 3 & 6	 Present GP Case 23, Commonwealth Health Plans Present GP Case 24, River Community Hospital (A)
Week 3 September 24	 Guest Speaker, Kim Simensen - Integrating Financial and Strategic Planning:Designing the Case for Change Financial Planning & Forecasting Connection between strategy & financial planning 	 GP, Chapters 6, 7 & 14 GP Case 25, River Community Hospital (B) HFMA article: 5 Strategies to Ensure the Right Capital Spending Decisions Allina, Fairview and Trinity Rating Agency Reports 	 Compariative financial statement analysis Allina, Fairview and Trinity GP chapter 14 problems GPchapter 14 mini-case
Week 4 October 1	 Financial Planning & Forecasting Budget's role in management control of resources Benchmarking as a tool in the budgeting process Mid-Term Exam discussion 	 Cleverly, Chapters 16 & 17 GP Case 10, Cascade Mental Health Clinic 	Present GP Case 25, River Community Hospital (B)
Week 5 October 8	 Mid-term Exam Guest Speaker, Dave Albright Budgeting approaches & practical considerations 	•	•
Week 6 October 15	 Cost control & variance analysis Understanding and analyzing responsibility reports Capital Allocation 	 GP, Chapter 11 & 12 GP Case 20, Coral Bay Hospital GP Case 21, National Rehab Centers 	 GP chapter problems GP mini-case Present GP Case 10, Cascade Mental Health Clinic Responsibility report variance analysis
Week 7 October 22	 Working Capital & its components Cash, cash budgeting & cash management 	 GP, Chapter 15, pages 651 – 662 Cleverly Chapter 22 & 23 	GP chapter problemsGP mini-case

Week 8 October 29	 Revenue cycle & revenue cycle drivers Revenue cycle problem diagnosis & improvement 	 GP Case 26, Mountain Village Clinic GP, Chapter 15 Cleverly Chapter 2 HFMA - 5 KPIs that Require Revenue Cycle Managers' Attention & 	 Present GP Case 20, Coral Bay Hospital Present GP Case 21, National Rehab Centers GP chapter problems GP mini-case Present GP Case 26, Mountain Village Clinic
		 HFMA Rev Cycle PM Presentation GP Case 27 Foster Pharmaceuticals GP Case 29 Milwaukee Regional Health System 	
Week 9 November 5	 Guest speaker, Chris Meyers Janda Supply chain supply chain management drivers and problem diagnosis & improvement Mid-Term exam discussion 	 GP, Chapter 15 HFMA article Looking Beyond Cost Control: A New Role for Strategic Healthcare Supply Chain Leaders 	 GP chapter problems GP mini-case Present Case 27 Foster Pharmaceuticals
Week 10 November 12	Mid-Term Exam	•	Present Case 29 Milwaukee Regional Health System
Week 11 November 19	 Guest Speaker - Triple Tree VC - healthcare business valuation Discuss mergers, reasons to merge, types of mergers Business Valuation 	 GP, Chapter 16 GP Case 30, St. Benedict's GP Case 32, Bedford Clinic 	 GP chapter problems GP mini-case
Week 12 November 26	 Guest speaker, James Hereford CEO Fairview Health System Set up cases for final 	•	 Present GP Case 30, St. Benedict's Present GP Case 32, Bedford Clinic Group Submission – Final Case Study Prep work
Week 13 December 3	•	•	Final Cases Due; Final Project Presentations Draw
Week 14 December 10	•	•	Final Cases Due; Final Project Presentations Draw
Week 15 December 17	Happy Winter Break!	•	•

SCHOOL OF PUBLIC HEALTH AND UNIVERSITY POLICIES & RESOURCES

The School of Public Health maintains up-to-date information about resources available to students, as well as formal course policies, on our website at <u>www.sph.umn.edu/student-policies/</u>. Students are expected to read and understand all policy information available at this link and are encouraged to make use of the resources available.

The University of Minnesota has official policies, including but not limited to the following:

- Grade definitions
- Scholastic dishonesty
- Makeup work for legitimate absences
- Student conduct code
- Sexual harassment, sexual assault, stalking and relationship violence
- Equity, diversity, equal employment opportunity, and affirmative action
- Disability services
- Academic freedom and responsibility

Resources available for students include:

- Confidential mental health services
- Disability accommodations
- Housing and financial instability resources
- Technology help
- Academic support

EVALUATION & GRADING

Activity	Points	Percent of Grade
12 - Case analysis & report - 5 points each	60	12%
2 – Case presentations – 50 points each	100	20%
5 of 7 assigned sets of chapter problems & mini-cases – 10 points each	50	10%
2 mid-term exams – 50 points each	100	20%
Final team project	100	20%
Class participation (attendance and discussion contributions)	50	10%
Individual team participation based on blinded peer review by team	40	8%
members		
Total	500	100%

We will do our best to have grading completed and feedback given within one week of assignment submission.

Please refer to the University's Uniform Grading Policy and Grading Rubric Resource at <u>https://z.umn.edu/gradingpolicy</u>]

The University uses plus and minus grading on a 4.000 cumulative grade point scale in accordance with the following, and you can expect the grade lines to be drawn as follows:

% In Class	Grade	GPA
93 - 100%	А	4.000
90 - 92%	A-	3.667
87 - 89%	B+	3.333
83 - 86%	В	3.000
80 - 82%	B-	2.667
77 - 79%	C+	2.333
73 - 76%	С	2.000
70 - 72%	C-	1.667
67 - 69%	D+	1.333
63 - 66%	D	1.000
< 62%	F	

- A = achievement that is outstanding relative to the level necessary to meet course requirements.
- B = achievement that is significantly above the level necessary to meet course requirements.
- C = achievement that meets the course requirements in every respect.
- D = achievement that is worthy of credit even though it fails to meet fully the course requirements.
- F = failure because work was either 1) completed but at a level of achievement that is not worthy of credit or 2) was not completed and there was no agreement between the instructor and the student that the student would be awarded an I (Incomplete).
- S = achievement that is satisfactory, which is equivalent to a C- or better
- N = achievement that is not satisfactory and signifies that the work was either 1) completed but at a level that is not worthy of credit, or 2) not completed and there was no agreement between the instructor and student that the student would receive an I (Incomplete).

Evaluation/Grading Policy	Evaluation/Grading Policy Description	
Scholastic Dishonesty, Plagiarism, Cheating, etc.	You are expected to do your own academic work and cite sources as necessary. Failing to do so is scholastic dishonesty. Scholastic dishonesty means plagiarizing; cheating on assignments or examinations; engaging in unauthorized collaboration on academic work; taking, acquiring, or using test materials without faculty permission; submitting false or incomplete records of academic achievement; acting alone or in cooperation with another to falsify records or to obtain dishonestly grades, honors, awards, or professional endorsement; altering, forging, or misusing a University academic record; or fabricating or falsifying data, research procedures, or data analysis (As defined in the Student Conduct Code). For additional information, please see https://z.umn.edu/dishonesty The Office for Student Conduct and Academic Integrity has compiled a useful list of Frequently Asked Questions pertaining to scholastic dishonesty: https://z.umn.edu/integrity. If you have additional questions, please clarify with your instructor. Your instructor can respond to your specific questions regarding what would constitute scholastic dishonesty in the context of a particular class-e.g., whether collaboration on assignments is permitted, requirements and methods for citing sources, if electronic aids are permitted or prohibited during an exam. Indiana University offers a clear description of plagiarism and an online quiz to check your understanding (http://z.umn.edu/iuplagiarism).	
Late Assignments	Failure to submit an assignment without prior approval will result in a late penalty score reduction of 5% per day. If any assignment is not submitted within one week of the original due date, no credit will be given.	
Attendance Requirements	Attendance is mandatory without prior approval. Prior approval will be granted for interviewing and serious personal reasons, such as medical emergency or family bereavement leave.	
Extra Credit	No extra credit options are planned.	
Intellectual Property of Instructors' Material	The MHA program prohibits any current student from uploading MHA course content (e.g., lecture notes, assignments, or examinations for any PUBH 65XX or PUBH 75XX courses) created by a University of Minnesota faculty member, lecturer, or instructor to any crowdsourced online learning platform.	

CEPH KNOWLEDGE DOMAINS

Knowledge Domain	Course Learning Objectives	Assessment Strategies

NCHL HEALTHCARE LEADERSHIP COMPETENCIES FOR CAHME ACCREDITATION PURPOSES

Competency	Course Learning Objectives	Assessment Strategies
Quantitative analysis and performance measurement	 Perform and interpret financial information is the following areas: Financial statement analysis Financial analysis and projections Operational budgeting Variance analysis Return on Investment analysis Capital budgeting and capital acquisition Analysis of real world situations and make recommendations based on financial information 	 Problem and mini-case exercises Case study analysis and write-up Case study presentations Exams to test understanding of financial concepts and their application
Financial management	 Understand and apply concepts related to: Financial planning Payment systems and methodologies Working capital management, including cash & cash management, revenue cycle management and supply chain management Business combinations and valuations 	 Problem and mini-case exercises Case study analysis and write-up Case study presentations Exams to test understanding of financial concepts and their application