Building and Maintaining the Strength and Resilience of Community

December 5, 2019
Healthy Futures Summit
Building Resilient Communities
Power of Personal Narrative:
Bringing Us Together – As a Collective vs. Individual Story
Collective Impact:
The key to improved health results at lower costs

Focused efforts include:

- **Supporting** efforts to align with Evidence-Based Approaches
- **Accelerating** access to patient data, Holistically Supporting Most Complex
- **Aligning** disparate data sources, Create a Socio-Clinical Perspective
- **Advocating** for resources from government and corporate partnerships
- **Scaling** learnings based on positive outcomes
Build & Expand Non-Traditional Partnerships

Partner to Align Populations Across Anchor Institutions

- School and Universities
- Jails and Prisons
- Healthcare Organizations
- Social Service Agencies
- Financial Institutes
- Transportation Controllers

By collaborating with entities that control vast economic, human, intellectual, and institutional resources, anchor institutions have the potential to bring crucial, and measurable, benefits to local patients, their families, and communities.
Meaningfully Engage Your Community

Care Philosophy for Complex Care - Aligning in Practice

- Trauma Informed Care
- Adverse Childhood Experience
- Personal Narratives
- Stages of Change
- Person-Centered Care
- De-escalation
- Person Centered Care
- Field Safety
- Boundaries and Self Care
- Addiction and Recovery
- Harm Reduction
- Positive Psychology
- Motivational Interviewing

- Personalized, Therapeutic Approach
- Integrated Medical, Social and Behavioral
- Relational vs Transactional Care
- Patient-Driven Care Planning

Person-Centered Well-Being
• Words matter, division or unification?
• Develop communication patterns that cut across traditional barriers of patient care
• Complexity should be recognized and simplified
• Organize based on learnings and work together
• Achieve a common objective
Better Together

Healthcare Imperatives

1. Develop **Socio-Clinical Networks** across the populations you serve
2. **Create new pathways** to Stabilize Complex and Costly populations
3. Cultivate innovations to **Impact Patient Care and Policy**
4. Collectively **Represent Learnings in Population Health Forums**

Achieve the “Quadruple Aim”

- Reduce Utilization and Cost
- Enhance Health Outcomes and Wellbeing
- Increase Transitions Out of Institutions
- Activate Vulnerable Patients Using Story
- Improve Behavioral Health and Primary Care Access
Thank YOU – Advance the Common Good, One Person at a Time!

Better care.
Lower cost.
Better outcomes.