



Master of Healthcare Administration

2022-2023 Year in Review

Program Director's Note

Our 76th academic year was a year of transitions. Emerging from pandemic protocols we transitioned into full classrooms, traveled to case competitions, returned to inperson work with community partners, and refocused our efforts on experiential learning.

I was honored to be appointed the 8th MHA program director in March; and am excited to work with our incredible alumni, faculty, staff, students, and our dedicated MHA leadership team at this pivotal time in the MHA program.

In April, we learned that we retained our #2 national ranking among healthcare management programs, according to *US News & World Report*. Enrollment remains strong, with 121 MHA students across our residential and executive tracks. We continue to attract top degree candidates from across the country. Together, these students represent 25 states and 2 countries, and we can proudly report that 28 percent of these students in our next generation of healthcare leaders identify as BIPOC or LGBTQIA.

A generous gift from MHA alumnus David J. Fine and his wife, Susan Fine, led to an exciting first this year. David Fine, an academic and a practitioner, knows the importance of scholarship to the educational mission and research enterprise of a top-ranked healthcare management program. The Fines' gift established a visiting professor series, and Professor Robert S. Huckman of Harvard Business School and braved the Minnesota cold to spend three days with us in March, meeting with faculty and students, moderating a panel of industry experts, and delivering a public lecture. We're already planning for 2024's distinguished Visiting Professor events; stay tuned!

We are excited to continue our strong MHA program tradition of educating and empowering healthcare leaders at all career stages across the industry, and to maintain our focus on collaborating to improve the health of our communities. We'll continue to ground our work in diversity, equity, inclusion, and antiracism in our curriculum, and strive to maintain our strong alumni involvement in the program's educational mission.

We are grateful for your dedication and commitment to enriching the experience of these MHA students. Thank you—we are so very fortunate to have such a vibrant learning community!

Sincerely,

Katie M. White EdD, MBA

Latie M. White

Wegmiller Professor of Healthcare Administration

Associate Professor and Program Director,

Master in Healthcare Administration (MHA)

New this Year

Robert S. Huckman is first David J. Fine Distinguished Visiting Professor

This year we were thrilled to add a terrific new learning opportunity: a three-day distinguished visiting professor series. Thanks to a generous gift from David J. Fine, PhD, MHA '74, and his wife Susan Fine, this series brings a nationally recognized senior academic professional and thought leader to campus to meet with faculty, students, alumni, and to deliver a public lecture. The annual event is hosted by the School of Public Health and the Master of Healthcare Administration program.



The inaugural distinguished visiting professor and keynote speaker was Robert S. Huckman, PhD, Albert J. Weatherhead III Professor of Business Administration at Harvard Business School. Robert Huckman is the Albert J. Weatherhead III Professor of Business Administration at Harvard Business School, the Howard Cox Faculty Chair of the HBS Healthcare Initiative, and the Unit Head for Technology and Operations Management. Professor Huckman's research focuses on the links between organizational characteristics and operating performance, with particularly in healthcare.



In his <u>keynote address</u>, Huckman focused on the increasing decentralization of healthcare delivery, and how relationships between patients, existing providers, and new entrants can be structured—and restructured—to move toward greater care integration. During his March visit, Huckman met with students and faculty across the Division of Health Policy and Management, facilitated a dynamic panel of local healthcare executives, and spoke about healthcare innovation in a well-received public lecture at McNamara Alumni Center.

Stay tuned to learn about our 2024 David J. Fine Distinguished Visiting Professor in Healthcare Administration.



Huckman Leads Panel Discussion

Professor Huckman moderated a panel of local healthcare leaders discussing the fragmentation of healthcare services and new opportunities for collaboration. This session provided students with the opportunity to learn more about this interesting topic through the lens of Professor Huckman and perspectives from local healthcare leaders.

Panel participants included Brett Edelson, CEO of UnitedHealthcare MN/ND/SD; Mark Hansberry, SVP

and chief marketing officer for HealthPartners; and Jen Syversen, director of strategic partnerships, Best Buy Health.

Alumni, Donors, Mingle with Professor Huckman

In conjunction with the Visiting Professor lecture and panel discussion, the MHA program brought some of its most generous donors together for an evening of appreciation last spring. In addition to valuable educational content, the Distinguished Visiting Professor event offers our community unique opportunities for fellowship, networking, and the exchange of ideas.



Alumni and Industry Leaders Join MHA Teaching Team

We were delighted to welcome four new instructors this year:



Patrick Adams, MHA
Vice President & Chief of Staff at Fairview Health Services
Patrick Adams teaches Healthcare Strategy and Marketing in the residential MHA program.



Brooke Dressen, MHA, '14Alumnus Brooke Dressen brings seven years of operations leadership experience at Park Nicollet and HealthPartners. She teaches Summer Residency and Clerkship in Healthcare Administration.



Alison Page, MHA '96
Retired CEO, Western Wisconsin Health
Alumnus Alison Page has a wide range of operational and organizational leadership experience.
She teaches Leading with Impact in Healthcare for executive and residential students.



Kim Simensen, MHA/MBA '82
Managing Partner, ProMentm Advisors LLC
Alumnus Kim Simenson teaches Health Finance I and Health Finance II in the residential program.

Newly Formed MHA Student Coaching Team

We believe that a differentiator of the MHA program is our new MHA student coaching team. We are pleased to introduce the coaches we've assembled to guide learners towards summer residency and postgraduate placement into fellowships and other positions. The team is led by **Stephanie Hagel**, **MA**, and includes **Kristin Chalberg**, **MA**; **Jerry Nye**, **MHA '77**; **Brooke Dressen**, **MHA '14**; **Jonathan Waller**, **MHSA**; and **Justine Mishek**, **MHA '02**. The coaches worked with students beginning in summer, as students wrapped up their residencies, to offer programming aimed at preparing for fellowships and the job market. Coaches offer resume review, case interviewing prep sessions, an alumni panel discussion, and insights from recent graduates on their experiences interviewing for, securing, and excelling in fellowships. The coaches meet with students throughout the year, offering group sessions and one-on-one coaching.

Our ability to support students early in their careers has been instrumental in their growth—and it's played a significant role in our recruiting efforts, as prospective students are considering professional support and guidance when choosing a program.













MHA Faculty Recognized for Excellence

We're proud of our instructors' world-class scholarship, engagement, and dedication. Here are just a few of our faculty members whose achievements merited special recognition this past year.

Jean Abraham, PhD

Professor and James A. Hamilton Chair in Health Policy and Management Courses: Health and Health Systems, Private Purchasers of Healthcare.

Jean Abraham was appointed in February to lead the Division of Health Policy & Management in the School of Public Health after serving as interim director for a year. As director of the MHA program from 2016 to 2022, Abraham helped lead a host of curricular and programmatic innovations. She holds the James A. Hamilton Endowed Chair for excellence in teaching, research, and service in healthcare management and education.



Katie White, EdD, MBA

Wegmiller Professor of Healthcare Administration and Associate Professor, Division of Health Policy & Management

Courses: Healthcare Leadership and Effecting Change, Principles of Management for Health Services Organizations, Qualitative Research Theory and Methods for Health and Health Services Research

Katie White was appointed the MHA program's 8th program director in March.



Janette Dill, PhD, MA, MPH

Associate Professor, Division of Health Policy & Management Course: Health Care Human Resource Management

Janette Dill was named a Top 10 Editor's Pick from *Health Affairs* for her article Structural Racism And Black Women's Employment In The US Health Care Sector.



Dori Cross, PhD

Assistant Professor, Division of Health Policy & Management Course: Information Technology in Health Care

Dori Cross received the <u>2023 Academy of Management HCM Mid-Career</u> <u>Achievement Award</u> given to an individual whose scholarly contributions are advancing healthcare research, theory, and practice.



Spotlight

Helen Parsons, PhD, MPH

Associate Professor, Division of Health Policy & Management Courses: Analyzing Data for Healthcare Operations and Research; Quality, Patient Safety, and Performance Improvement

Helen Parsons won support from the Leukemia and Lymphoma Society for two major research projects aimed at improving access to treatment for blood cancers. Parsons' work strives to identify policies that combat healthcare inequities and, consequently, improve outcomes for patients, particularly people with cancer. Read her research project: The Impossible Choice: The Role of Insurance Design on Financial Toxicity and Access to Care for Individuals with Blood Cancer.



Scholarships & Awards

2022 ACHE Albert W. Dent Scholarship

Dana Varughese, MHA '23

The Foundation of the American College of Healthcare Executives established this scholarship in honor of Albert W. Dent, the first African-American Fellow of ACHE. This scholarship is offered to provide financial aid to racially/ethnically diverse students in healthcare management graduate programs to help offset tuition costs, student loans, and expenses.



Gina Sung '24
Daniel Caulfield '24

The Foundation of the American College of Healthcare Executives established this scholarship in honor of Foster G. McGaw, founder of the American Hospital Supply Corporation. Offered annually, the Foster G. McGaw Graduate Student Scholarship is designated for students enrolled in their final year of a healthcare management graduate program. Between the McGaw and Dent scholarships, ACHE awards up to 15 scholarships (worth \$5,000 each) every year.





2023 Dawn Gideon Foundation Scholarship

Ifrah Noor '25

The Dawn Gideon Foundation works with the University to identify potential leaders pursuing master's degrees in healthcare administration who embody the skills, imagination, commitment, and compassion that Dawn Gideon possessed.



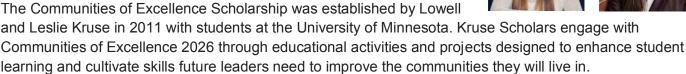
Interprofessional Education (IPE) Scholars

Lucas Halvorson, MHA '23 Dana Varughese, MHA '23 Brenden Lipp, MHA '23 Victoria Anderson, MHA '23

The IPE Scholars program offers health professions students a chance to increase their knowledge about interprofessional education and develop interprofessional collaboration skills.

Lowell & Leslie Kruse Scholarship for Community Performance Excellence

Consuelo Mendoza, MHA '24 and Ellen Van Roekel, MHA '24





Class of 1954 Award

Andrew Lindmeier, MHA '23

Andrew Lindmeier earned the Class of 1954 Award for best clerkship project during his summer residency at CentraCare in St. Cloud, Minnesota. Lindmeier proposed a plan to use artificial intelligence to improve patient care and operational efficiencies within imaging services.





James A. Hamilton Award

Lucas Halvorson, MHA '23

Lucas Halverson received the James A. Hamilton Award. The Hamilton Award is given to the graduating student demonstrating the greatest promise of achievement, as voted on by those in the graduating class.



Stewart C. Thomson MD Memorial Award

Jacob Ford, MHA '23

Jacob Ford received the Stewart C. Thomson MD Memorial Award in recognition of enthusiasm, fraternalism, and selflessness toward classmates and the program in healthcare administration, as voted on by those in the graduating class.



MHA Executive Peer Award Winner

Karen Larson, MHA '23

Karen Larson received the 2023 MHA Executive Peer Award as voted on by her classmates for demonstrating enthusiasm, selflessness, and collegiality toward the program and classmates throughout her studies.



Residential MHA Faculty of the Year Award

Matt Anderson

Senior Lecturer Matt Anderson, JD, received the MHA Class of 1981 Faculty Teaching Award as voted on by the residential 2023 cohort. Anderson teaches Management of Healthcare Organizations, Twin Cities Learning Lab, and Legal and Ethical Considerations in Health Services Organizations to residential students.



MHA Executive Faculty of the Year Award

Ruth Mickelsen

Senior Lecturer Ruth Mickelsen, JD, MPH, was elected by the executive 2023 cohort for the MHA Executive Teaching Award. Mickelson teaches Healthcare Management Ethics to the executive students. Mickelsen teaches Healthcare Management Ethics to the executive students.

Residential Capstone Projects

Dornblaser Award

HealthPartners: Maternal Health - Lactation Services

Laura Knutson, Elliot Forrest, Zoë Edwards

Faculty adviser: Greg Hart, MHA '76

Site Sponsors: Pam Zoeller, MHA '93, Amy Rudolf, MHA '16, Anna Krogman,

Becky Hansen

MHA '23 students Laura Knutson, Elliot Forrest, and Zoë Edwards, earned

the 2023 Bright Dornblaser Award for their work with HealthPartners aimed at sustainably expanding outpatient lactation services. Their solution included partnering with Nest Collaborative to provide lactation education via telehealth and redesigning HealthPartners' lactation services to a hub-and-spoke model. These recommendations focused on improving patient access, patient satisfaction, and breastfeeding outcomes as well as decreasing wait times. Their faculty adviser was Greg Hart, MHA '76, and their site sponsors were Pam Zoeller, Amy Rudolf, Anna Krogman, and Becky Hansen.



Allina Health: Complex Care Management

Rahul Godula, Dana Varughese, Yazeed Abdelhay, Tyler Moon

Faculty Adviser: Jerry Nye, MHA '77 Site Sponsors: Julie Crist, MHA '14

Jessica Christensen, Erica Schuld, MHA '15,

Katie Westman



Brenden Lipp, Ben Holcomb, Alex Last, Tyler Robison

Faculty Adviser: Geoff Kaufmann,

Minna Montgomery, MHA '18

Site Sponsors: Mike Walter, Kari Winning, MHA '19







CentraCare: Value-based Care and Service Sites Jacob Ford, Summer Jaber, Nikhita Sandesh, Allison Stern

Faculty Adviser: Mary Ellen Wells, '84

Site Sponsors: Zach Bork, '14



M Health Fairview: Outpatient Behavioral Health Observation Programs

Jacob Marker, Kent Edeburn, Candelaria Conde de Frankenberg, Daaman Dhawan

Faculty adviser: Jullie Pettit, MHA

Site Sponsors: Beth Heinz, MHA '08, Chris Beamish



Legacy Healthcare Services: Workforce Engagement and Scheduling

Braedon Leslie, Reily Ondrula, Zach Anderson, Megan Jacobson (not pictured)

Faculty Adviser: Kris Mullen, MHA '99,

Melissa Hale, Luke Kontras



Marshfield Clinic - Eau Claire: Post-Acute Care Partnerships

Henry Burns, Claire Holland, Malia Lambrecht, Navin Iyer

Faculty Adviser: Kim Simensen, MHA '96 Site Sponsors: Bill Priest, MHA, '09



Mayo Clinic - St. Mary's: Observation Unit Development

Victoria Anderson, Andy Lindmeier, Lizzy Case, Rebecca Bianchi

Faculty adviser: Bjorn Berg

Site Sponsors: Jamie Newman, MHA '17,

Jessica Stellmaker



SolarteHealth: Payer TPA Start-Up

Carly Critchfield, Lucas Halvorson, Lexi Shuder

Faculty Adviser: Justine Mishek, MHA '02

Site Sponsors: Dave Tjadan



Executive Capstone Projects

The MHA executive capstone is the culminating course of the MHA Executive track. Students design projects on ambitious topics that challenge them to make a significant impact, often inside their current organization, while demonstrating the application of knowledge and skills acquired from the curriculum. Once projects are completed, students present their learnings to their organizational stakeholders, and generate a written report and presentation for the program.



MHA Executive Capstone Finalist Projects

Finalist projects are selected by a small faculty committee from all of the completed projects. The finalists present at the final campus session for the executive program, where audience members vote for the top presentation. This year's winning presentation, delivered by Thorsten Gruenheid, DDS, PhD, MHA, and Ahmad Hazem, MD, FACP, MHA, was titled "Mental Wellbeing of Frontline Health Workers Two Years into COVID-19: Lessons Learned and a Way Forward." Their paper was published in a recent issue of *Frontiers in Public Health*.



Other exciting topics presented by finalists this year included:

- the impact and creation of observation units in health systems
- workplace violence in health systems
- recommendations on stroke certifications for a health system
- assessing and addressing social isolation and loneliness in patients



MHA Executive Capstone Projects

The following project titles represent the significance and diversity of projects undertaken by our executive students.

Project Title	Organization	Student(s)
A Social Isolation/Loneliness Measurement Tool for Inpatient Care Management	Allina Health Minneapolis, MN	Vivian Anugwom
Implementation of Digital Pathology in the Oral Pathology Laboratory	University of Minnesota Minneapolis, MN	Alexandra Blixt
A Connected Care Platform to Address Gaps in Postpartum Care	M Health Fairview Minneapolis, MN	Angela Kierstead
Patient Care Journey in a Digital World - Allina Health's Expansion into a Digital Care Model	Allina Health Minneapolis, MN	Ria Bardhan Karen Larson
Integrated Perioperative Approach to Care for Complex Patients	Mayo Clinic Rochester, MN	Bhargavi Gali
Workplace Violence in Healthcare	Cottage Health Santa Barbara, CA	Christophe Le Renard
Introducing a New Service Line to Dermatology – Superficial Radiation Therapy	Mercyhealth Janesville, WI	David Nelsen
Charting the Future of Emergency Medicine	Independent	Deepi Goyal
Support Services Lean Transformation	Great Plains Health North Platte, NE	Gabe Behling
Mental Wellbeing of Frontline Health Workers Two Years into Covid-19: Lessons Learned and a Way Forward	Essentia Health, Duluth, MN M Health Fairview, Minneapolis, MN University of Minnesota, Minneapolis, MN	Thorsten Gruenheid Ahmad Hazem
Thrombectomy Certification Business Plan for California Pacific Medical Center	Sutter Health Sacramento, CA	John Ready
On-Site Manufacture of Patient-Specific Titanium Mandibular Implants	Mayo Clinic Rochester, MN	Jonathan Tomshine
Revenue Generation in a Critical Access Hospital through a Swing Bed Program	Osceola Medical Center Osceola, WI	Kelsey Delander
Calculated Risks: Developing Risk Screening Tools to Balance Treatment and Safety	Minnesota DHS Inpatient Psychiatric Hospital System	Kevin Egan
Preemptive use of eConsults on Beer's List Medications	Oak Street Health, Chicago, IL RubiconMD, New York, NY	Luis Lopez

MHA Executive Capstone Projects

Project Title	Organization	Student(s)
Proposal for an Observational Unit at St. Mary's Hospital	Essentia Health Duluth, MN	Maria Surowiecka
Improving Data Security Risks in the Remote Working Environment: Analyzing Threats and Risks	Mayo Clinic Rochester, MN	Melissa Sayers
Authorization Recovery Revamp	Mayo Clinic Rochester, MN	Michelle Zwiener- Roelofs
Redefining American Healthcare: Social Determinants of Health as the Standard for Care Excellence	Medecision Dallas, TX	Olivia Peterson
Elevating Services within the Foot & Ankle Division of Orthopedics	Mayo Clinic Rochester, MN	Rachel Gullerud
Developing the Nation's First Normothermic Regional Perfusion Program for Abdominal Transplant	Mayo Clinic Jacksonville, FL	Rebecca Maddox
Market Analysis for Establishing a Home Infusion Service	Mayo Clinic Health System Eau Claire, WI	Richard Arndt
Implementation Challenges and Effects of the Radiation Oncology Alternative Payment Model	M Health Fairview Minneapolis, MN	Sarah Lee
Organizational Change Management & Using Data to Support Decision-Making at the Speed of Independent Practice	South Lakes Pediatrics Minnetonka, MN	Stephanie Leach
Pediatric Mobile Health Clinics	Independent	Vijay Venugopal
Proposal for an Optimization Clinic at Regions Hospital	HealthPartners Bloomington, MN	Amie Walsh

Residential Student Case Competitions: Learning Outside the Classroom

Local CLARION Case Competition

Olivia Costley, MHA '24, took first place in the 2023 University of Minnesota Local CLARION Case Competition. Additional University of Minnesota participants included: Christine Do, MHA '24 (second place); Kelsi Rippberger, MHA '24 (Most Innovative); and Ryan Gall, MHA '24. This year, the CLARION Case Competition challenged teams to work interprofessionally on "Bringing Shared Visits to Primary Care: A Pilot Project at the Community-University Health Care Center."









Trinity University PRISM Pitch Competition

Josh Aune, MHA '24, and Brenden Lipp, MHA '23, won first place for their Scrap2Farm concept at the virtual Healthcare PRISM Pitch Competition. Trinity's case competition challenges graduate students to apply knowledge and behaviors that can help to foster positive change from within the healthcare system. Additional University of Minnesota student participants included Fernanda Garcia, MHA '24; Jad Abou Rjeily, MHA '24; and Ellen Van Roekel, MHA '24.





Cleveland Clinic Case Competition

Ellie Van Roekel, MHA '24; Fernanda Garcia, MHA '24; Remi Patel, MHA '24; and Josie Capesius, MHA '24 took second place at the 2023 Cleveland Clinic Case Competition. Karthik Vuyyuru, MHA '24; Sarthak Mohanty, MHA '24; Daniel Breslin, MHA '24; and Daniel Caulfield, MHA '24 reached the semifinals of the onsite competition. Ben Kill, MHA '24; Tanner Bosworth, MHA





'24; **Grant Storm**, MHA '24; and M**asha Zbarouskaya**, MHA '24 also participated (not pictured). The teams were given a weekend to develop recommendations for a strategic plan, for review by Cleveland Clinic executives, to add medical and radiation cancer services at Cleveland Clinic London.

University of California Los Angeles Case Competition

Malia Lambrecht, MHA '23; Lucas Halvorson, MHA '23; Zoë Edwards, MHA '23; and Madhulika Nallani, MHA '24 placed third at the 2022 University of California Los Angeles Case Competition. Teams were tasked with creating recommendations to prevent employee burnout and build resilience at UCLA Health following the COVID-19 pandemic. Other University of Minnesota participants included Kelsi Rippberger, MHA '24; Ankith Khandavalli, MHA '24; and Olivia Costley, MHA '24.



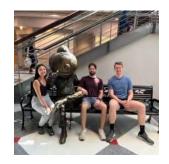
Robbins Case Competition in Healthcare Management, Baylor University

Lucas Halvorson, MHA '23; Navin Iyer, MHA '23; and Henry Burns, MHA '23 participated in the 2023 Robbins Case Competition hosted by Baylor University. Tanner Bosworth, MHA '24, was selected as the team observer. Henry Burns was awarded Best Q&A and Lucas Halvorson won Best Presenter. This year's case focused on improving patient access and operations in a physical rehabilitation organization.



The Ohio State University Case Competition

Gina Sung, MHA '24; **Josh Aune**, MHA '24; and **Ian Melder**, MHA '24 participated in the Ohio State University First-Year Health Administration Case Competition. The competition gives first-year graduate students from CAHME-accredited health administration programs an opportunity to address real healthcare problems outlined in a professionally prepared case, and to present their recommendations to a panel of healthcare professionals. This year's case focused on hospital at home programs.



University of Alabama Birmingham (UAB) Health Administration Case Competition

Carly Critchfield, MHA '24; Lucas Halvorson, MHA '23; and Lexi Schuder, MHA '24 participated in the University of Alabama's Health Administration Case Competition. **Ankith Khandavalli**, MHA '23 was selected as the team observer.



CLARION National Case Competition

Tiffany Onyejiaka, MD '26; **King Yang, PharmD** '25; and **Olivia Costley**, MHA '24 participated in the CLARION National Case Competition hosted by the University of Minnesota.



National Association of Health Services Executives Case Competition

Gina Sung, MHA '24, **Brenden Lipp**, MHA '23; and **Nivian Moraa**, MHA '24 took part in the National Association of Health Services Executives Case Competition.



Business School Alliance for Health Management Case Challenge

Dana Varughese, MHA '23 and **Braedon Leslie**, MHA '23 participated in the Business School Alliance for Health Management (BAHM) Case Competition at Baylor University.





University of Minnesota Interdisciplinary Health Data Competition

Madhulika Nallani, MHA '24 took part in the Interdisciplinary Health Data Competition hosted by the U of M's Carlson School of Management.



Residential Cohort Student Leadership

MHA Class of 2023

President: Rahul Godula
Vice President: Claire Holland
Treasurer: Reily Ondrula
Secretary: Braedon Leslie

Graduation Rep: Malia Lambrecht

Alumni Rep: Jacob Ford Social Chair: Lizzy Case Faculty Rep: Laura Knutson

Professional Development: Henry Burns

SPH Senate Rep: Allison Stern

Community Stewardship Chair: Kaliyan Fricke

Fundraising Chair: Ernie Srimaneekulroj

Diversity, Equity, and Inclusion: Elliot Forrest

Communications Chair: Zoë Edwards

Interprofessional Chair: Candelaria Conde de

Frankenberg

MHA Class of 2024

President: Masha Zbarouskaya Vice President: Joshua Andreason Treasurer: Braden Broadbent

Secretary: Jesse Bissen

Graduation Rep: Jesse Bissen Alumni Rep: Tanner Bosworth Social Chair: Kelsi Rippberger

Faculty Rep: Josh Aune

Professional Development: Madhulika

Vallani

Community Stewardship Chair: Fernanda

Garcia

Fundraising Chair: Dan Caulfield

DEI: Gina Sung

Communications Chair: Colin Cieslica **Interprofessional Chair:** Olivia Costley



Victoria Anderson, Henry Burns, Masha Zbarouskaya, Braedon Leslie, and Rahul Godula volunteered to raise money for class funds and community donations.

Extracurriculars

CLARION Student Board

CLARION (CLinician Administrator Relationship Improvement OrganizatioN) is a student-driven, staff/faculty-advised committee housed within the Center for Health Interprofessional Programs (CHIP). CLARION creates and conducts co-curricular, interprofessional experiences for health professional students based upon the Institute of Medicine's report "Six Aims for a New Healthcare System." It also focuses on the professional development of health professional students and includes lessons in leadership, teamwork, communication, analytical reasoning, conflict-resolution, and business practices.

Jacob Ford, Cochair
Angela Botiba, Communications
Nivian Moraa, Communications
Remi Patel, Judge Recruitment
Carlos Cabrera, Operations
Josh Aune, Operations
Sarthak Mohanty, Finance
Justine Mishek, Faculty Advisor

Phillips Neighborhood Clinic Volunteers

The Phillips Neighborhood Clinic (PNC) is an interprofessional student-run, free clinic in which students from multiple health professions care for an underserved population, under the guidance of an interprofessional team of preceptors. Throughout their time with the clinic, students volunteer both in the clinic and at community outreach sites where they learn about the community, the culture of the people they serve, and the skills needed to practice their profession within an interprofessional collaborative team.

Victoria Anderson
Zach Anderson
Josh Andreason
Josh Aune
Jesse Bissen
Tanner Bosworth
Braden Broadbent
Henry Burns
Carlos Cabrera
Lizzy Case

Candelaria Conde De Frankenberg Christine Do Daaman Dhawan
Jacob Ford
Elliot Forrest
Kaliyan Fricke
Ryan Gall
Fernanda Garcia
Lucas Halverson
Claire Holland
Navin Iyer
Ben Kill
Alex Last
Andy Lindmeier
Brenden Lipp

Consuelo Mendoza Nivian Moraa Madhulika Nallani Remi Patel Kelsi Rippberger Nikhita Sharma Allison Stern Ernie Srimaneekulroj

Gina Sung
Dana Varughese
Masha Zbarouskaya

Institute for Healthcare Improvement Student Chapter Board

IHI UMN's mission is to equip and engage interprofessional student teams in quality improvement projects within our local health landscape through mutually beneficial relationships with community partners. To achieve this mission, student leaders from different health professional programs partner with local healthcare organizations including MHealth Fairview, Hennepin Healthcare, and the Community-University Healthcare Center to identify ongoing quality improvement projects within real-world healthcare systems that students can contribute to and learn from.

Students participating in this academic year included:

Tanner Bosworth
Braden Broadbent
Henry Burns
Josie Capesius
Daniel Caulfield
Lizzie Case
Candelaria Conde de Frankenberg
Christine Do
Navin Iyer
Summer Jaber
Brenden Lipp
Nivian Moraa
Kelsi Rippberger
Ellen Van Roekel

Lexi Schuder Dana Varughese

Diversity, Equity and Inclusion (DEI) Learning Club

Formed by members of the Class of 2020—as the intersecting crises of George Floyd's murder and Covid-19 underscored the deep racial disparities nationwide—the DEI Student Group engages MHA students in conversations about diversity, equity, and inclusion within academic and professional healthcare settings with the aim of fostering a more equitable and inclusive healthcare landscape. It has evolved from a reading circle, exploring articles and books on systemic racism and health equity, into a club that hosts guest speakers, engages in community action, and organizes volunteer opportunities.

Kaajal Singh, MHA '07, director of health strategy at Guidehouse Consulting, joined both cohorts in a video-conference learning session focused on consulting, how to build equitable and inclusive teams, and best practices for championing DEI within an organization.



Elliot Forrest, MHA '23 served as the student lead of the club for 2022-2023 and was honored and provided financial support by John Schwartz Fund for his efforts in sustaining this student club. **Gina Sung**, '24 will be the 2023-2024 leader.



Itasca EcoHealth IPE Experience Lake Itasca Park, U of M Biological Station

The Itasca <u>Ecohealth IPE Experience</u> is an intensive, fun, weekend-long collaborative learning experience for health sciences students. The event takes place at Itasca State Park—home of the Mississippi River headwaters—and aims to foster appreciation for interprofessionalism, ecohealth principles, and geopolitical considerations in health. It includes a pre-brief session, small-group case study sessions, engagement with faculty experts, and



guided tours of the biological station and surrounding natural areas. Topics include environmental and ecosystem health, rural health, and social epidemiology. The experience is co-led by Justine Mishek, MHA '02, and other faculty in the Center for Interprofessional Health. **Alex Last**, MHA '24 was the first participant from the MHA Program to attend (second from right).

ACHE National Conference 2023

Minnesota MHA students, faculty, and alumni enjoyed the annual American College of Healthcare Executives
Congress in March. With hundreds of seminars, numerous networking events, and inspiring speakers, participants grew professionally while reinforcing old connections and making new ones. Of course, the ACHE Congress experience would not be complete without the annual Minnesota MHA Alumni Reception!



Executive Student Experience: Leadership Lessons



Penny Wheeler, MD, retired Allina CEO and new at-large member of the University of Minnesota Board of Regents, joined the MHA executive fall semester kickoff to share her perspective on leadership in healthcare.



Students from Cohort 12 of the MHA executive track at the 2022 capstone presentation event.

MHA Executive Commencement



MHA Executive Cohort 12 graduates who chose to attend the commencement ceremony at Northrop Auditorium.

Residential Class of 2023







Victoria Anderson



Zachary Anderson



Rebecca Bianchi



Henry Burns



Elizabeth Case



Candelari Conde de Frankenberg



Carly Critchfield



Daaman Dhawan



Kent Edeburn



Zoë Edwards



Jacob Ford



Elliot Forrest



Rahul Godula



Lucas Halvorson



Benajamin Holcomb



Claire Holland



Navin Iver



Summer Raed Jaber



Megan Jacobson



Laura Knutson



Malia Lambrecht



Alex Last



Braedon Leslie



Andrew Lindmeier



Brenden Lipp



Jacob Marker



Tyler Moon



Reily Ondrula



Tyler Robison



Nikhita



Lexi Schuder



Allison Stern



Dana Varughese

Residential Class of 2024



Jad Abou Rjeily



Joshua Andreason



Joshua Aune



Muna Bishar



Jesse Bissen



Tanner Bosworth



Angela Botiba



Daniel Breslin



Braden Broadbent



Carlos Cabrera



Josie Capesius



Daniel Caulfield



Jun Chen



Olivia Costley



Chrisine Do



Kaliyan Fricke



Ryan Gall



Fernanda Garcia



Ankith Kandavalli



Ben Kill



Cameron Matticks



lan Melder



Consuelo Mendoza



Sarthak Mohanty



Nivian Moraa



Madhulika Nallani



Remi Patel



Grant Storm



Gina Sung



Ellen Van Roekel



Karthik Vuyyuru



Masha Zbarouskaya

MHA Teaching Team



Jean Abraham, PhD

James A. Hamilton Chair in Health Policy and Management

Professor and Division Head

Private health insurance, impact of the Affordable Care Act, employer wellness programs, chronic disease prevention and management



Matt Anderson, JD
Senior Lecturer
Government and nonprofit organizations, legal experience in litigation and in-house counsel, healthcare consulting



Ryan Armbruster, MHA
Senior Fellow
Healthcare innovation, healthcare service design, climate change and healthcare organizations



Bjorn Berg, PhDAssociate Professor
Healthcare operations, scheduling in healthcare, stochastic optimization, simulation



Dori Cross, PhD

Brooke Dressen, MHA

Assistant Professor
Health information technology, health information exchange, handoffs and transitions of care, delivery system reform, implementation science, mixed methods



Janette Dill, PhD
Associate Professor
Health care workforce, direct care workers, human resource practices and policies, career mobility in health care organizations



Senior Lecturer
Healthcare administration summer residency and clerkship, career coaching, student mentor, and clerkship adviser



Carrie Henning-Smith, PhD, MPH, MSW

Associate Professor

Rural health, aging, long-term care, disability, health policy, health equity, social/structural/political drivers of health, social wellbeing



Peter Huckman, PhD

Associate Professor and Vernon E. Weckwerth Professor in Healthcare Administration Leadership Aging, chronic diseases, post-acute care, Medicare, health insurance, consumer directed health plans, diabetes, health



Ruth Mickelsen, JD, MA, MPH

Senior Lecturer

Health law and policy, board governance, public health ethics, bioethics, management ethics



Justine Mishek, MHA

Senior Lecturer

Healthcare administration problem solving, experiential learning



Sayeh Nikpay, PhD

Associate Professor

Health care policy, health and labor economics, economic demography, 340B drug pricing program, safety-net providers



Helen Parsons, PhD, MPH

Associate Professor

Cancer survivorship, administrative/claims data, health policy, adolescents and young cancer survivors, Medicare/Medicaid, chronic disease, quality of care



Kim Simensen, MHA, MBA

Senior Lecturer

Healthcare finance, strategy, mergers and acquisitions



Katie White, EdD, MBA

Associate Professor and Wegmiller Professor in Healthcare Administration.

Healthcare organizations, health system organization change initiatives, evaluation of delivery system innovations

Residential Program Residency Organizations & Locations

Minnesota

Hazelden Betty Ford Foundation MHealth Fairview Hennepin Healthcare Health Partners Allina Health | Aetna Children's Minnesota CentraCare

California

University of California, Irvine Sutter Health

Colorado

UCHealth

District of Columbia

Guidehouse

Illinois

Advocate Health

New Jersey

Johnson & Johnson

Oklahoma

Integris Health

Oregon

Oregon Health Science University

Tanzania

Foundation for Cancer Care in Tanzania

Tennessee

St. Jude Children's Research Hospital

Utah

Intermountain Healthcare

Washington

ECG Management Consultants

Wisconsin

Advocate Health Mayo Clinic Mercyhealth



Postgrad Locations

Minnesota

Blue Cross Blue Shield Essentia Health HealthPartners Medtronic Children's Minnesota Prime Therapeutics UnitedHealthCare

Arizona

Accenture Mayo Clinic

California

Accenture
Johnson & Johnson
University of California, San
Diego
Sutter Health

Colorado

Guidehouse UCHealth

District of Columbia

Accenture

Florida

ChenMed

Illinois

Deloitte Huron Consulting Northwestern Medicine Village MD

Maryland

Guidehouse Meritus Health

Oregon

Oregon Health & Sciences University

South Carolina

Medical University of South Carolina

Tennessee

HCA

Texas

Children's Health Houston Methodist

Wisconsin

Marshfield Clinic Mercyhealth Osceola Medical Center



"After graduation, I'm traveling back to my hometown, Dallas, to begin work as an Administrative Fellow for Children's Medical Center Dallas (CMC). All three of my siblings have been treated at this hospital at some point in their lives and it's been my dream to work for CMC since I was in middle school, so I'm excited and energized to make life better for children."

-Summer Jaber, MHA '23

"My family and I will be moving to Janesville, Wisconsin where I will work as an administrative fellow at Mercyhealth, The yearlong fellowship will give me the opportunity to learn from senior executives and work on various projects within the organizations that will help to develop further and prepare me for the rest of my career."

-Jacob Ford, MHA '23

MHA Executive Cohort 12



Vivian Anugwom



Richard Arndt



Ria Bardhan



Gabe Behling



Sasha Blixt



Kelsey Delander



Kevin Egan



Bhargavi Gali



Deepi Goyal



Thorsten Gruenheid



Rachel Gullerud



Ahmad Hazem



Angela Kierstead



Karen Larson



Stephanie Leach



Sarah Lee



Christophe Le Renard



Luis Lopez



Rebecca Maddoz



David Nelson



Liv Peterson



Kaitlyn Phutseevong



John Ready



Melissa Sayers



Maria Surowiecka



Jonathan Tomshine



Vijay Venugopal



Amie Walsh



Michelle Zwiener-Roelofs

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MHA Executive Highlights

Tara Miller - Mayo Clinic

Took on the role of regional operations manager to support 2 specialties regionally with more in-depth support to the financial outcomes, current state, provider recruitment, and builds of templates/block schedules.

Mirna Boumitri, MD - University of Minnesota

Leading systemwide improvement in healthcare delivery and improving outcomes, participating in value-based care program, chair elect of medical advisory board for NKF (Minnesota chapter of National Kidney Foundation), invited to sit on panel for community health measures.

Mario Gössl, MD - Minneapolis Heart Institute

Recently published a study, <u>Burden of Undiagnosed Valvular Heart</u> <u>Disease in the Elderly Community: Hear of New Ulm Valve Study</u>, in *JACC* imaging. This was the first study of this kind in the US.

Aaron Berg, MD - University of Minnesota

Promoted to associate professor and the director of research for the West Bank campus. Also was a first author for a publication in *Anesthesiology*.

Keith Loukas - Optum

Selected for UnitedHealth Group's Emerging Leaders Program, an honor given to a small cohort of individuals each year. The program connects participants with senior executive leaders and culminates with a project presentation to the CEO and COO of UnitedHealth Group.

"The program has helped me understand the complexities of the healthcare system so I can better serve in the community and innovate through my passions and strengths--and my cohort experience taught me the value of teamwork."

--Mirna Boumitri, MD

"The executive MHA program has provided me with a structured and focused curriculum that covers specific and relevant topics to advance my career as a healthcare leader. And the cohort model has allowed me to collaborate and interact with peers who share similar goals and challenges, which has enhanced my sense of community and motivation."

-Keith Loukas

Alumni & Industry Partnerships

Executive Track Organizational Relationships

The MHA Executive Track has been building exclusive relationships with a host of organizations—including healthcare systems, health insurers, governmental bodies, and more—to help educate their future leaders. Leading healthcare organizations respect and rely on the Minnesota MHA program for our commitment to giving students the knowledge and skills they need to successfully lead in a rapidly evolving field. For instance, the MHA Executive program is partnering with Mayo Clinic in a new collaboration via Mayo's Career Investment Program, which enables eligible allied health staff to earn degrees that advance their career knowledge and health practice. Six Mayo Clinic employees have completed their degrees thus far through this collaboration, and 12 more are currently enrolled.

Healthcare organizations appreciate a program that's designed for busy professionals and provides an invaluable cohort-learning experience. Partnering with the Minnesota MHA Executive Track allows them to develop their future leaders and recruit and retain top talent to their organizations. Please contact Ryan Armbruster (armb0001@umn.edu), senior fellow and director of Health Administration Executive Studies, for further information.

UnitedHealthcare Accelerator Student Interns

The UnitedHealthcare Accelerator brings together 10 world-class health tech start-ups each fall and it provides an unparalleled opportunity for students to learn from the startups and the expertise of UnitedHealthcare executive advisers. Five MHA students, Elliot Forrest, Summer Jaber, Kaliyan Fricke, Tyler Moon, and Lucas Halvorson participated in the fall 2023 program working with various start-up concepts that ranged from direct-to-consumer women's health applications to back-office services. Learn more

Thank you alumni and friends who volunteered this year!

Brian Ackerman Krista Applebee Chris Beamish Heather Bjorneberg

Kelley Blair Zach Bork Matthew Cooper

Julia Crist

Gabrielle Cummings Kelsey Derrick Leslie Dockan Jamie Galbreath Ruth Gebremedhin

Niki Gjere
Jon Godsall
Melissa Hale
Becky Hansen
Quintin Harris
Greg Hart
Brian Headley
Beth Heinz
Jason Helling
Travis Hintz
Maggie Horan

Steve Houtz

Brenda Johnson

Hallie Johnson

Hannah Johnson
Geoff Kaufmann
Chris Kirk
Laura Knutson
Alison Koehler
Pradipta Komanduri

Jaime Konerman-Sease

Karteek Koneru Luke Kontras Anna Krogman Katie Larin Amber Larson Shelly Lee Tom Lubotsky Jessica Maloy Amy Martin

Anthony Masciotra Hayleigh McLellan Heather Mendoza

Nitin Mittal

Minna Montgomery Christine Moore Kris Mullen Jamie Newman Lindsey Niswanger

Alison Page Julie Pettit Bill Priest Jake Rosenberg Amy Rudolph Amanda Saathof Erica Schuld Gagan Sharma Tim Sielaff Julie Sonier Sarah Spaichler Lois Stevens Libby Storrick **Rob Thames** Dave Tjaden Mylynn Tufte Kayla Vinje Mary Ellen Wells

Penny Wheeler Perry Witkin Victor Wong Yeng Yang Anne Zavertnik Pam Zeller

Cole Wensman

Meghan Werft

MHA Student Experience: Camaraderie, Connection, and Community



An interprofessional team of health profession learners explores Lake Itasca State Park on snowshoes.



Our UAB case competition team enjoys a chat before competing.



The UCLA Health case competition team enjoys a refreshing walk amidst presentation preparation.



Members of the graduating class of 2023 enjoy an intensive nature experience.



Family comes together to support Dana Varughese at graduation!



The Class of 2024 enjoys a fun "friendsgiving" evening.



Students enjoy a festive fall pumpkin patch outing.



Competing teams and program alumni meet at the Cleveland Clinic case competition.



The Minnesota team at the Baylor Robbins Case competition celebrates their hard work!



Admitted students listen to current students about what the MHA program has to offer.



The annual Baker Park retreat brings the classes of 2023 and 2024 together.



The class of 2024 enjoys a "wild" night cheering on the Minnesota Wild hockey team.

August 2022 Executive Program Malcolm Yards Social







